

# 20 Melbourne Street

## Things you will need to know...

### Employees of Port Property Management:

Russ - General Manager

Lynn - Operations Manager/Controller

### **Heather - Rent Payments & Tenant Relations**

Jim/Jennifer - Apartment Rentals

Sue/Rob/Geno – Turnover

Leyli/Joe – Maintenance

Noella- Receptionist/Admin

**Trash:** Your trash day is Wednesday. To ensure the property is kept clean, **you must not put your trash out before Tuesday at 8:00 p.m.**, and you can't store your trash on the back stairwell, in the basement, or any place else in or around the building; only inside of your apartment. **You must use the blue City of Portland trash bags, and place it curb-side.** Recycling, if you wish to do so, must be placed in the blue bin previously provided by Port Property Management. All recyclables must fit inside the blue bin, which also must be kept inside your apartment, until it is placed curbside for pick-up. If you leave any household trash and/or large items in or around the building you will be charged for their removal and disposal; the minimum charge is \$10.00 per bag.

**Laundry:** Located in the basement. To ensure minimal disruptions to the other tenants, **we require that you refrain from using the laundry facilities before 8:00 a.m. and after 8:00 p.m.**

**Parking:** On and off-street parking.

If you have leased a parking space with your apartment, **the parking permit must be in clear view of your front windshield at all times or your vehicle may be towed, at your own expense.** Tardiff's Towing (772-2247) monitors the parking lot. If you do not have parking, please read the enclosed City of Portland parking guide. Prior to the winter months, you will be made aware of our plowing schedule. If for any reason you do not remove your vehicle during the posted hours, it will be towed at your own expense.

**Parking Ban:** Boat Launch on the Promenade, please read the enclosed City of Portland parking guide for further information.

### Your building is monitored and maintained by a Resident Manager

### **Telephone #'s you may need to know:**

\*CMP (800) 750-4000

\*Northern Utilities (800) 552-8464

Verizon (800) 585-4466

Time Warner Cable (207) 253-2222

USA Telephone & DSL (888) 872-9400

### **Former Tenant(s):**

\* Indicates the utilities you're required to supply, unless otherwise indicated in your lease!!

**Please contact these companies immediately to schedule your connection date(s)!!**

If CMP requires that the main breaker be turned off or if any of the other companies need access to a secured area of the building, please call our

Non-Emergency Maintenance Line at (207) 761-0832, ext. 1;

Leave your name, your new address, and the connection date.

**Please do not schedule any utilities to be turned on during the weekend or after hours if you need PPM for access or assistance.**

**Our hours of operations are Monday-Friday 8:00 am to 4:00 pm**